

# Make the Internet Safe!

## *Namo CyberFence 3.0 Manual*



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# Chapter 1 Getting Started

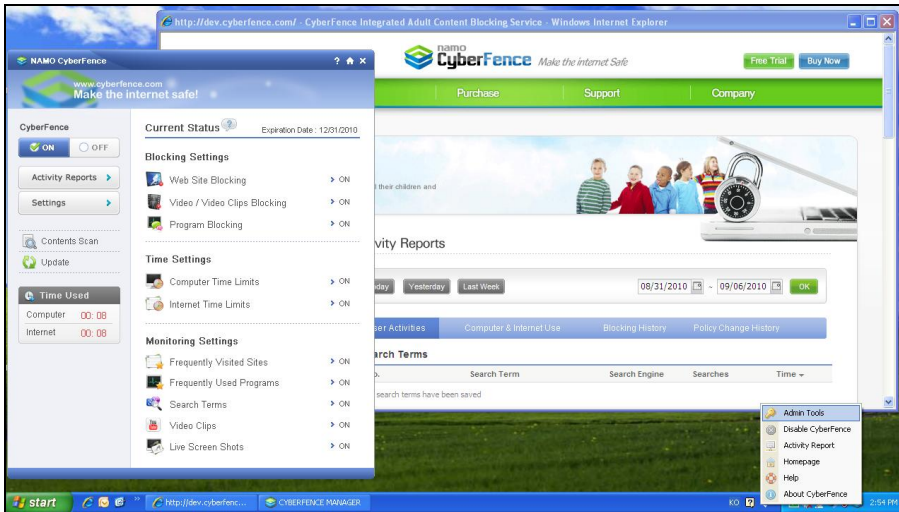
*This chapter provides an introduction to CyberFence 3.0, explaining its features and purpose. It also contains information on how to install a free trial of CyberFence 3.0 and then apply for a paid subscription.*

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# Introduction

Namo CyberFence 3.0 protects computer users from adult content and computer addiction. It can find and block adult content, put time limits on computer and internet use, and monitor user activities. CyberFence 3.0 is an effective way for parents to control their child's computer, eliminating the harmful aspects of computer use while still allowing the computer to be used as a valuable educational tool.



## Namo CyberFence's Main Features

- **Video Blocking:** Blocks adult videos from being played on your computer
- **Web Site Blocking:** Blocks adult websites from being viewed on your computer
- **Program Blocking:** Blocks various file-sharing, chatting, and user-selected programs from being run on your computer
- **Time Limits:** Shuts down or deactivates the computer or internet connection after a certain amount of time to prevent computer overuse.
- **Activity Monitoring:** Monitors the activity on your computer and creates detailed reports, including frequently used programs and frequently visited sites.
- **Adult Content Scanning:** Scans your hard drive for adult content, games and other programs.

In addition to these main functions, Namu CyberFence 3.0 is also able to perform tasks such as filtering search engine results, tracking YouTube viewing, and creating periodic screen shots while the computer is being used.

## Constant, Reliable Protection

Namu CyberFence 3.0 runs on your computer constantly to protect you 24 hours a day and cannot be shut down or deleted without the administrator password. It blocks adult material by matching it with a vast database of known adult content which is managed by the Namu CyberFence service. Adult material cannot be disguised by renaming or altering it.

# Installing CyberFence

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Namo CyberFence 3.0 consists of a program that you install and a subscription service which activates and updates the program. You can initially install the program as a free trial. After the free trial is finished, you must purchase a subscription. Otherwise, CyberFence will be deactivated, and your computer will not be protected from thereon. This section of the manual will guide you through the process of installing CyberFence as a free trial and then purchasing a subscription.

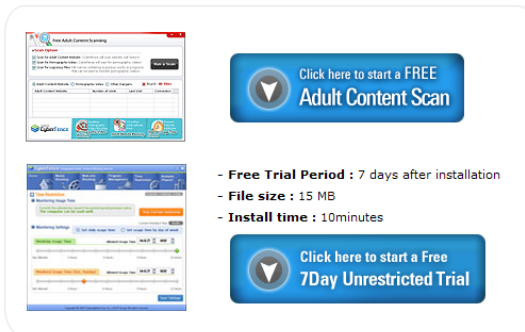
## To Install CyberFence as a Free Trial

1. Go to <http://www.cyberfence.com/product/freetrial.php>.
2. In the **Free Trial** section, click **7 Day Unrestricted Trial**.

### Free Trial

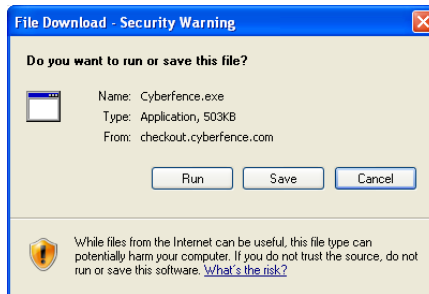
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The CyberFence trial can be used for free during the scheduled time.  
Download the file below and then install CyberFence.



- **Free Trial Period** : 7 days after installation  
- **File size** : 15 MB  
- **Install time** : 10minutes

3. When the **File Download - Security Warning** dialog box appears, click **Run**. After the file downloads, click **Run** again.



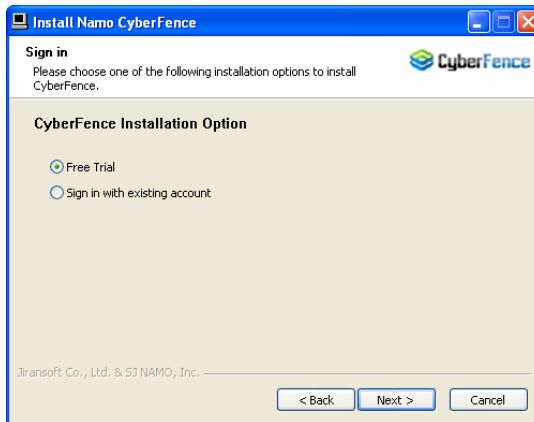
- The **Install Namu CyberFence** program will begin. Close all programs and click **Next** in the dialog box.



- Read the **License Agreement** and click **I Agree**.



- Select the installation type. Click **Free Trial** for the free trial and click **Next**.



7. Enter your **First Name**, **Last Name** and **Email** in the boxes.

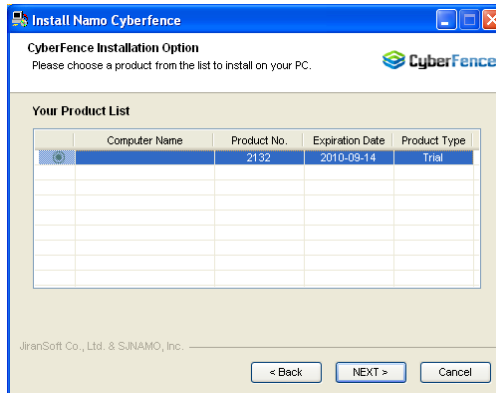


The screenshot shows a window titled "Install Namo Cyberfence" with the CyberFence logo. The main heading is "CyberFence Installation Option" with the subtext "Sign up for Free Trial". Below this, it says "Please enter your Name, Email Address and Password" and "If already registered, please sign in. Otherwise, create a new account." The form contains five input fields: "First name" (filled with "John"), "Last name" (filled with "Doe"), "Email" (filled with "jdoe@email.com"), "Enter Password" (filled with "\*\*\*\*\*"), and "Re-enter Password" (filled with "\*\*\*\*\*"). A note at the bottom states: "\* If you are not already registered, the email address will be used as your ID." At the bottom of the window are three buttons: "< Back", "NEXT >", and "Cancel".

### Important Note

It is important that you enter a real email address in this step. If you lose your password, a new one will be mailed to this email address.

8. Create a new password and enter it in the **Enter Password** box. Re-enter the password in the **Re-enter Password** box for confirmation. Click **Next**.
9. Pick a product from the list and click **Next**.

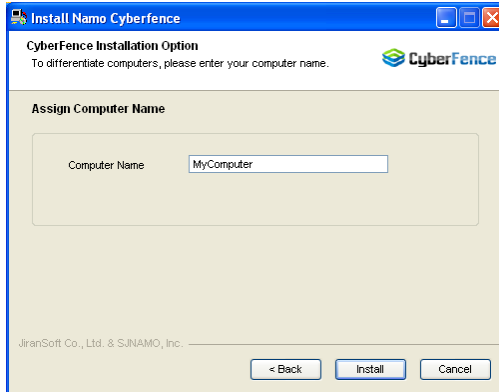


The screenshot shows the same "Install Namo Cyberfence" window. The heading is "CyberFence Installation Option" with the subtext "Please choose a product from the list to install on your PC." Below this is a table titled "Your Product List".

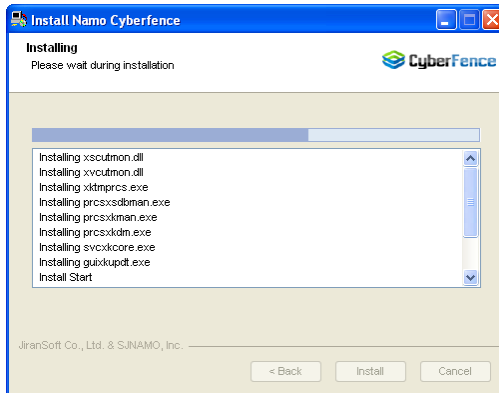
	Computer Name	Product No.	Expiration Date	Product Type
<input checked="" type="radio"/>		2132	2010-09-14	Trial
<input type="radio"/>				
<input type="radio"/>				
<input type="radio"/>				
<input type="radio"/>				
<input type="radio"/>				
<input type="radio"/>				
<input type="radio"/>				
<input type="radio"/>				

At the bottom of the window are three buttons: "< Back", "NEXT >", and "Cancel".

10. Enter a name for your computer to help identify it and click **Install**.



11. The program will begin installing. When it is finished, click **OK**. You will then have to restart your computer. When your computer restarts, you will see the CyberFence icon in your system tray in the lower right-hand corner.

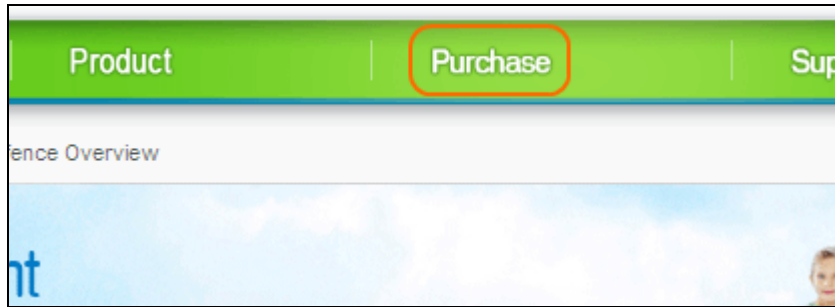


#### Note

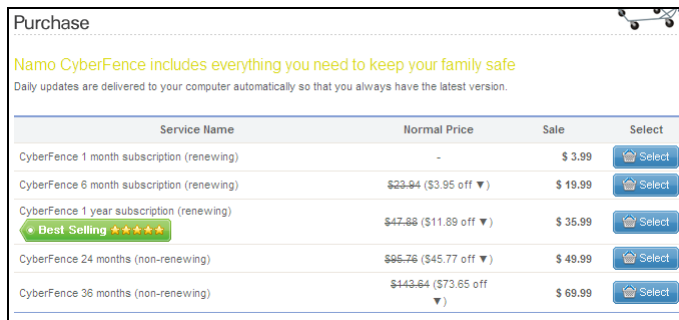
You do not need to purchase a subscription immediately. To begin learning how to use CyberFence, skip to **Nam0 CyberFence Basics**.

# Purchasing a Subscription

1. Using the Admin Tools panel, open the CyberFence web site (see the next section on how to do this).
2. Click **Purchase** on the top menu.



3. Choose a service type and click one of the **Select** buttons.

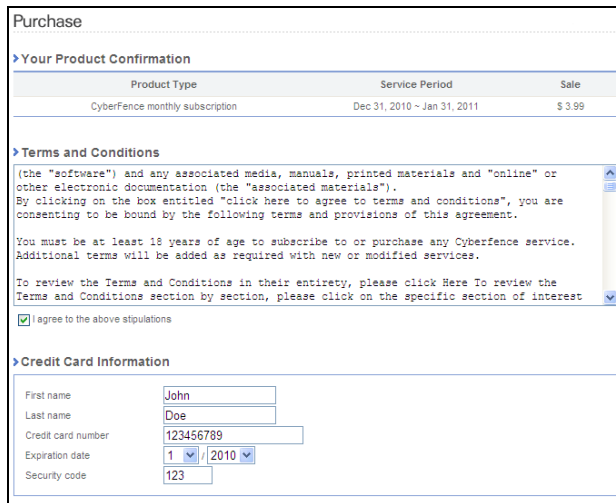


Purchase

Namo CyberFence includes everything you need to keep your family safe  
Daily updates are delivered to your computer automatically so that you always have the latest version.

Service Name	Normal Price	Sale	Select
CyberFence 1 month subscription (renewing)	-	\$ 3.99	Select
CyberFence 6 month subscription (renewing)	\$23.94 (\$3.95 off ▼)	\$ 19.99	Select
CyberFence 1 year subscription (renewing)	\$47.88 (\$11.89 off ▼)	\$ 35.99	Select
Best Selling ★★★★★	\$95.76 (\$45.77 off ▼)	\$ 49.99	Select
CyberFence 24 months (non-renewing)	\$443.64 (\$73.65 off ▼)	\$ 69.99	Select
CyberFence 36 months (non-renewing)			Select

4. Read the Terms and Conditions, then enter your credit card information and billing address and click **Submit**. When the confirmation process is finished, your subscription will begin.



Purchase

> Your Product Confirmation

Product Type	Service Period	Sale
CyberFence monthly subscription	Dec 31, 2010 ~ Jan 31, 2011	\$ 3.99

> Terms and Conditions

(the "software") and any associated media, manuals, printed materials and "online" or other electronic documentation (the "associated materials").  
By clicking on the box entitled "click here to agree to terms and conditions", you are consenting to be bound by the following terms and provisions of this agreement.

You must be at least 18 years of age to subscribe to or purchase any Cyberfence service. Additional terms will be added as required with new or modified services.

To review the Terms and Conditions in their entirety, please click [Here](#) To review the Terms and Conditions section by section, please click on the specific section of interest

I agree to the above stipulations

> Credit Card Information

First name	John
Last name	Doe
Credit card number	123456789
Expiration date	1 / 2010
Security code	123



## Chapter 2 Namu CyberFence Basics

*The section provides an introduction to Namu CyberFence 3.0 and its basic components: the Administration Panel, the web site, and the system tray icon. It also contains instructions on performing basic tasks with CyberFence such as turning protection on and off, opening the program and the web site, and selecting specific protection features to activate.*

### **In this section**

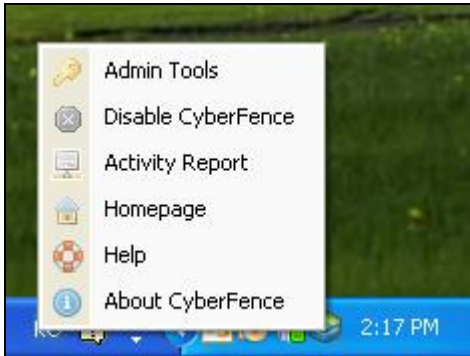
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# Namo CyberFence's Basic Components



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The Namo CyberFence 3.0 adult content blocking system comprises a software application which you install on your computer and a web site which you can access with your password. The software application is the Admin Tools panel, a password protected application which lets you quickly enable and disable CyberFence protection and perform other tasks. The website is used for adjusting your settings and viewing activity reports. It can be accessed through the Admin Tools panel, your web browser, or a mobile device. CyberFence also places an icon in your system tray on the Windows Taskbar for quick access.

## The System Tray Icon

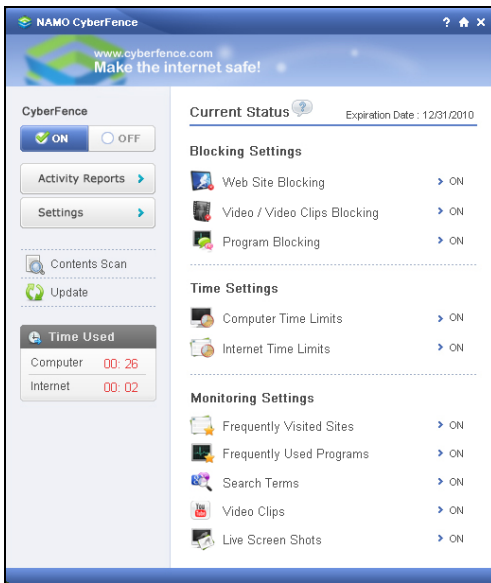


The system tray icon allows you to open and hide Namo CyberFence 3.0 and gives you quick access to some of Namo CyberFence's most important features. The Windows system tray is located on the right side of the task bar (the bottom right corner of your screen). In it, you can find icons for the various programs that are currently running on your computer, including Namo CyberFence 3.0.

The Namo CyberFence 3.0 icon looks like this: . If Namo CyberFence's monitoring features are turned off, it looks like this: . Right-click the icon to see the context menu. The context menu contains the following commands:

- **Admin Tools:** Opens and closes the Admin Tools panel.
- **Enable/Disable CyberFence:** Enables or disables overall CyberFence protection.
- **Activity Reports:** Opens the CyberFence web page where you can view reports on how your computer has been used, including which programs have been run and which web sites have been visited.
- **Homepage:** Opens [www.cyberfence.com](http://www.cyberfence.com)
- **Help:** Opens the Program Guide.
- **About CyberFence:** Gives you information on which version of Namo CyberFence and which version of the adult content database you are using.

## The Admin Tools Panel



The Admin Tools panel is provided for your convenience so that you can see which CyberFence features are turned on and which are turned off at a glance. In addition, it provides a number of often used commands.

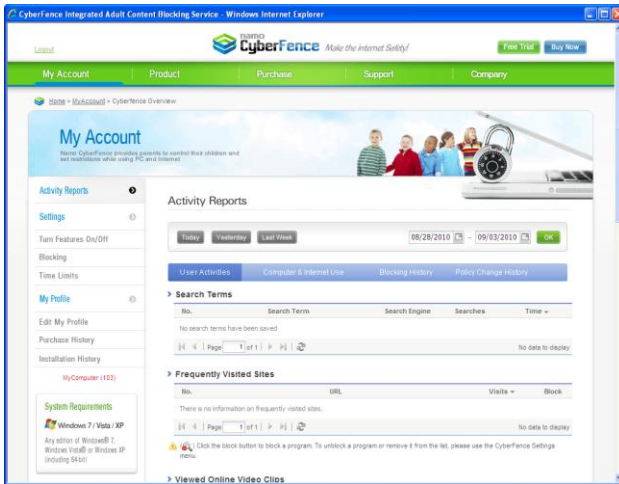
To access the Admin Tools panel, right-click the system tray icon and click **Admin Tools**. Enter your password in the pop-up window which appears and press Enter. The panel will appear.

On the right side of the Admin Tools panel is a list of all of CyberFence's main blocking features which indicates if they are on or off. To turn a feature off or on, click the **Settings** button and use the CyberFence web page.

The left side of the Admin Tools panel provides a number of useful commands.

- **On/Off:** Enables or disables overall CyberFence protection.
- **Activity Reports:** Opens the CyberFence web site so you can view reports on the activities that have taken place on your computer.
- **Settings:** Allows you to turn specific CyberFence features on or off.
- **Contents Scan:** Scans your hard drive for any adult content that may exist.
- **Update:** Updates the CyberFence program.
- **Time Used:** Shows how long the computer and internet have been used while CyberFence has been enabled.

## The Web Site



The CyberFence web site is mainly used for adjusting CyberFence's settings and viewing Activity Reports. To access the web site, open the Admin Tools panel and click **Activity Reports** or **Settings**.

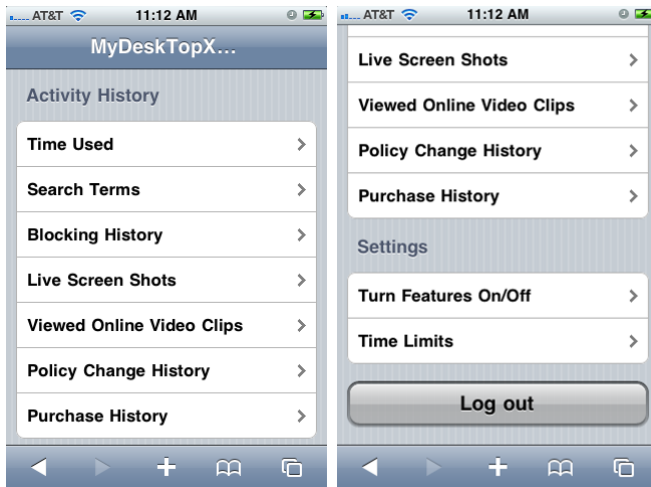
Across the top of the web site are several tabs. The site opens to the **My Account** tab where you can access the settings and reports. The site also features the following tabs:

- **Product:** View product features
- **Purchase:** Purchase subscriptions to CyberFence and view our return policy
- **Support:** View the product guide, FAQ and CyberFence news.
- **Company:** View details on SJ NAMO, Inc.

Under the **My Account** tab, the left side of the web site has a vertical menu with the following options:

- **Activity Reports:** Review the user activities that have taken place on your computer, including frequently visited sites, how long the computer has been used, etc.
- **Turn Features On/Off:** View a list of CyberFence's blocking features and turn specific features on or off
- **Blocking:** Specify how web sites, programs and videos are blocked.
- **Time Limits:** Set time limits for computer and internet usage.
- **Edit My Profile:** Change your password and edit your personal information.
- **Purchase History:** View the history of your CyberFence subscription purchases.
- **Installation History:** View the time and date of when CyberFence was installed on your computer.

## The Mobile Site

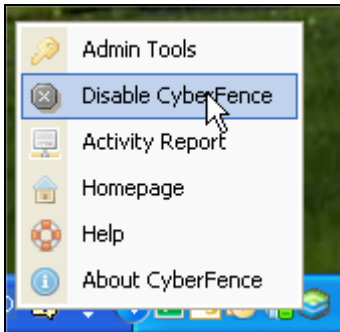


The mobile site offers many of the features of the website and can be accessed by visiting the address **m.cyberfence.com** through most mobile platforms (iPhone, Android, Symbian, Windows Mobile). Like the web site, you can log in with your email address and your password. The mobile site allows you to check on the computer where CyberFence is installed anytime, anywhere in real-time.

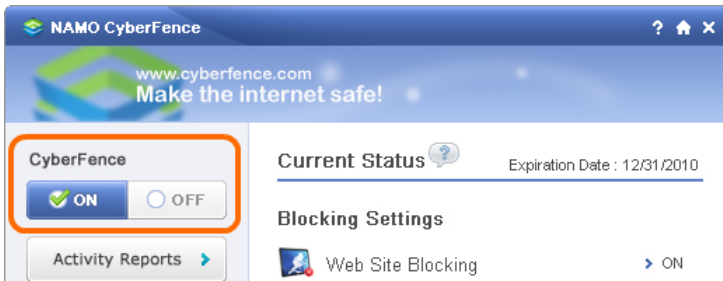
The mobile site offers the following features:

- **Activity Reports:** Review the user activities that have taken place on your computer, including frequently visited sites, how long the computer has been used, etc.
- **Turn Features On/Off:** View a list of CyberFence's blocking features and turn specific features on or off
- **Time Limits:** Set time limits for computer and internet usage.

# Enabling and Disabling CyberFence Protection



To enable or disable CyberFence protection, right-click the system tray icon and click **Enable CyberFence** (if it is currently disabled) or **Disable CyberFence** (if it is currently enabled). You can also use the **On** and **Off** buttons on the top right corner of the Admin Tools panel.



If CyberFence is enabled, you must enter the administrator password to disable it. A window will appear requesting the password. Enter it and click **OK**.

When CyberFence is disabled, you enter “Parent Mode” and all of its protection features are turned off. Specifically,

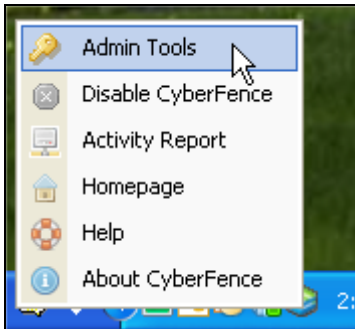
- No websites, videos or programs will be blocked.
- Your time spent on the computer does not contribute to time spent under the Time Limits feature.
- CyberFence does not monitor your activities for the Activity Reports (the sites you visit are not recorded, screen shots are not taken, etc.)
- All features are disabled regardless of which specific features have been turned on or off.

Be aware, however, that the Contents Scan feature will still be able to find adult videos and web sites that have been viewed while CyberFence was disabled.



## Opening and Closing the Admin Tools Panel

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Once Namo CyberFence 3.0 is installed, it will run automatically when your computer starts up to give you constant protection. It will run in the background and you only need open the administrator program when you want to change the settings or get information.



To open the Namo CyberFence 3.0 administrator program, you must use the icon in the Windows system tray. The system tray is located on the right end of the Windows task bar (the bottom right corner of your screen). In it, you can find icons for the various programs that are currently running on your computer, including Namo CyberFence. If you cannot see the Namo CyberFence icon, click the left-facing arrow to expand the system tray.

The Namo CyberFence 3.0 icon looks like this: . If Namo CyberFence's monitoring features are turned off, it looks like this: . Right-click the icon and click **Admin Tools** to open the Namo CyberFence program. You will be asked for the administrator password that you chose when registering for the Namo CyberFence service. Enter this password and click **OK**.

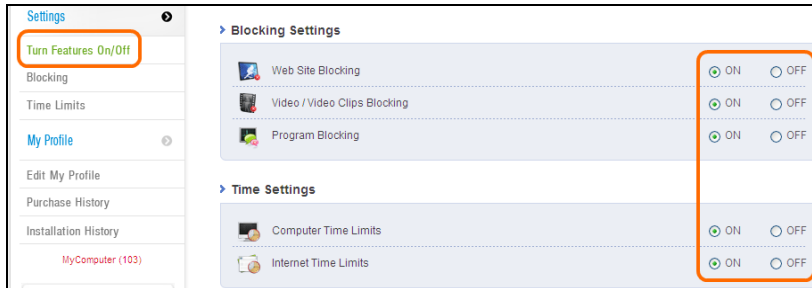
To close the Namo CyberFence Admin Tools panel, simply click the 'x' in the top right corner of the window. When the Admin Tools panel closes, any monitoring features that you have turned on will still be active.

# Turning Specific Features On and Off

CyberFence offers a variety of adult content blocking features, and each can be turned on or off individually. This can be done from either the CyberFence website or the mobile site.

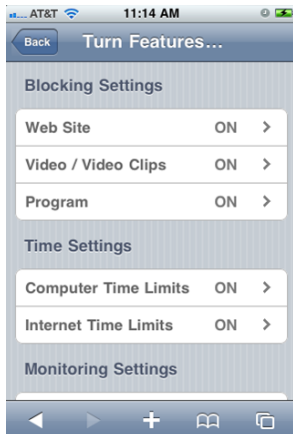
To turn features on and off from the web site,

1. Open the web site and click **Turn Features On/Off** in the menu on the left.
2. You will be presented with a list of CyberFence's features.
3. Click the **On** or **Off** option buttons next to each feature and click the **Save** button.



To turn features on and off from the mobile site,

1. Open the mobile site and select **Turn Features On/Off** from the menu.
2. You will be presented with a list of CyberFence's features.
3. Click on a feature then click **On** or **Off** to change its status.



## Note

When CyberFence is disabled, all features will be inactive (although this will not affect their on/off status).

# Using the Mobile Site

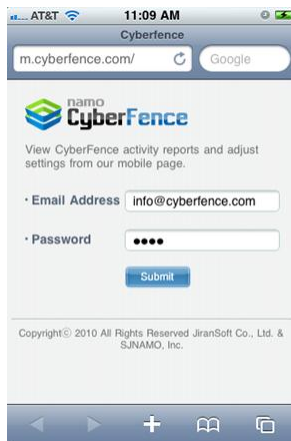
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The mobile site allows you to check on your computer and adjust CyberFence settings from anywhere using a mobile device. The site is optimized for the iPhone and Android mobile platforms, and can also be used on the Symbian and Windows Mobile platforms.

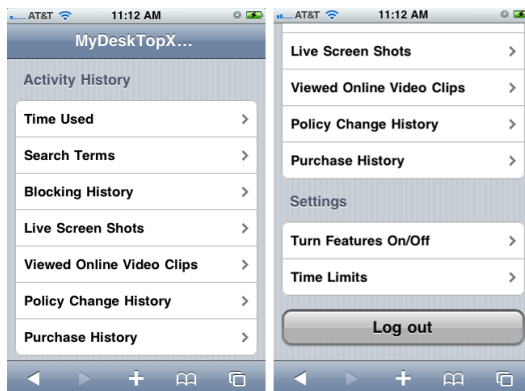
## Logging In

To open the mobile site,

1. Go to the address **m.cyberfence.com** with your mobile browser.
2. Enter your email address and password and click **Submit**.



## Using the Site



Once you have logged in to the site, you will see options for viewing various activity reports, setting time limits and turning features on and off. All of these features correspond to the web site features discussed in this manual. If you adjust a setting, the adjustment will be applied to the CyberFence within one minute.



## Chapter 3 Adult Content Blocking

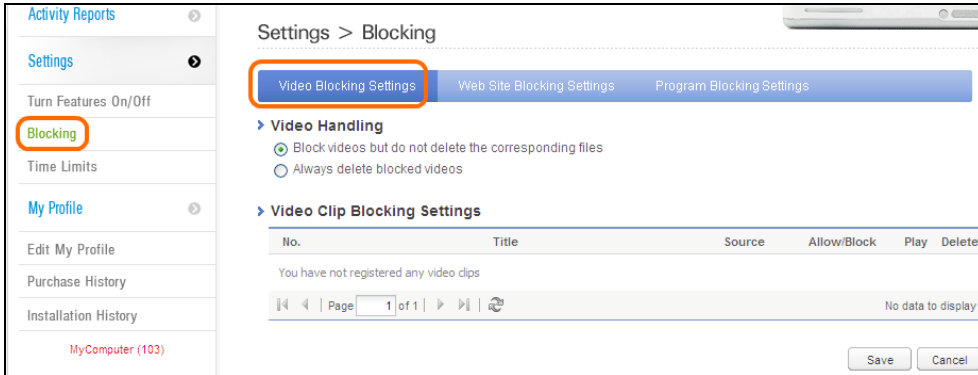
*This section discusses the variety of adjustable settings related to blocking potentially harmful videos, web sites and programs. Here you can set what to block and what to do when blocked material is encountered.*

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# Video Blocking Settings

The Video Blocking Settings allow you to control how videos are blocked and to choose specific videos which you want to allow or block.



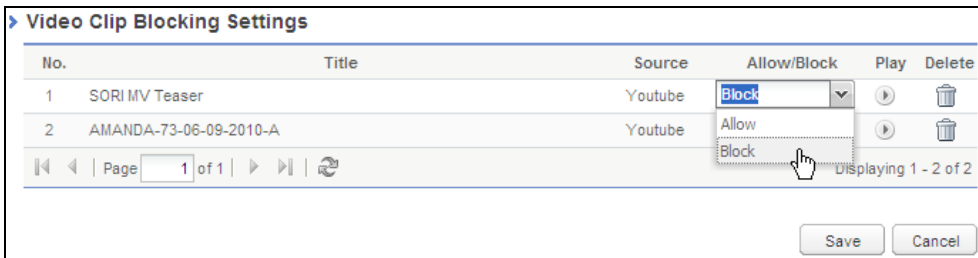
To access the Video Blocking Settings,

1. Open the CyberFence website and click **Blocking** on the side menu.
2. Click the **Video Blocking Settings** tab.

## Video Handling

Here you can choose whether you want to simply block adult videos when they are detected or if you want to block the videos and automatically delete the corresponding video files.

## Video Clip Blocking Settings





Here you can see a list of online videos that you have blocked using the **Activity Reports > User Activities > Viewed Online Videos** panel. Be sure to click the save button after making any changes to the list.

To add a video to this list,



1. Open the CyberFence website and click **Activity Reports** on the side menu.
2. Under the **User Activities** tab, right-click a video in the **Viewed Online Videos** section.
3. Click **Add to block list** in the context menu.

The list offers the following information and options for each video:

- **Title:** The title of the video.
- **Source:** The name of the video file.
- **Allow/Block:** Whether or not the video is allowed or blocked. Click the word 'Allow' or 'Block' and use the drop-down list to change the video status.
- **Play:** Click the  play icon to play the video.
- **Delete:** Click the  delete icon to delete the video from the list.

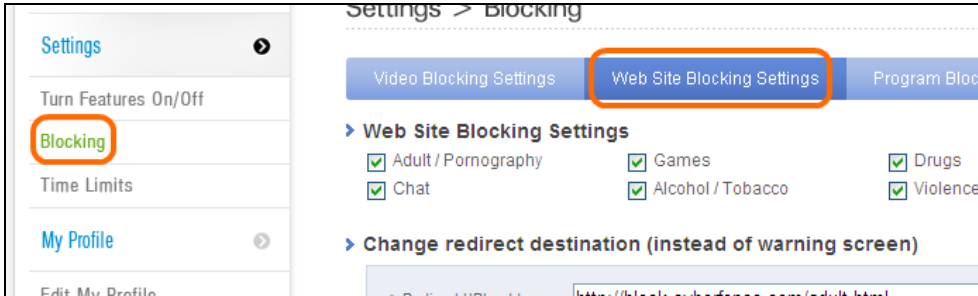
### Notes on Using Lists

All of the lists in this area of the web site offer the following features:

- Click on any of the column names to arrange the list according to content of the column. A small arrow () will appear next to the sorted column. Click the column name again to switch between ascending and descending order.
- At the bottom, you can see how many pages the list contains. Use the navigation arrows or enter a page number to navigate through multiple pages.
- Click the  Refresh button to load any new items that may have been created as you viewed the list

# Web Site Blocking Settings

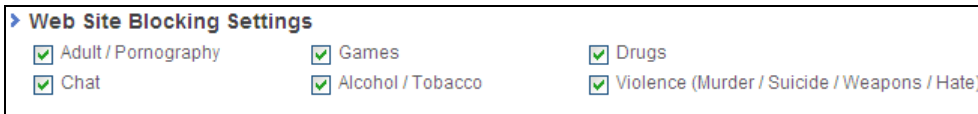
The Web Site Blocking Settings allow you to control how web sites are blocked and to choose specific sites to block or allow. You can also turn on your search engine's Safe Search option.



To access the Web Site Blocking Settings,

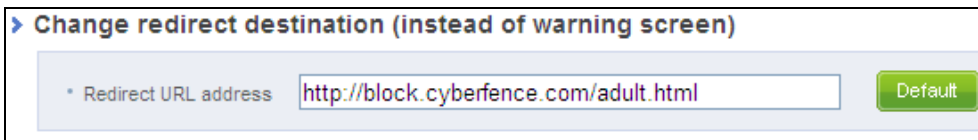
1. Open the CyberFence website and click **Blocking Settings** on the side menu.
2. Click the **Web Site Blocking Settings** tab.

## Web Site Blocking Settings



CyberFence's database of potentially harmful sites contains several categories. Here you can check the boxes to indicate which site categories you would like blocked.

## Change Redirect Destination (instead of warning screen)



When a site is blocked CyberFence will redirect the user to a standard warning screen page. Here you can specify a different address to which the user will be redirected. Simply enter the address in the field and click the **Save** button at the bottom of the screen. If you have entered another address and you want to use the standard warning page again, click the **Default** button.

## Add Sites



No.	Site Address	Description	Allow/Block	Delete
1	www.badsite.com	A Bad Site	Block	

Page 1 of 1 | Displaying 1 - 1 of 1

If there is a specific site that you want to block, you can add it to the blocked website list. Conversely, you can specify a site to allow if it is being automatically blocked by CyberFence.

To do so, do the following.

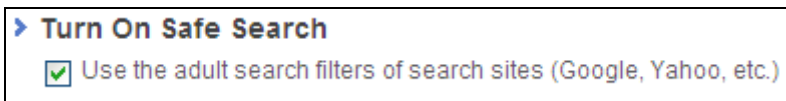
1. Click the **Add** button at the bottom of the Web Site Blocking panel.
2. In the dialog box that appears, enter the address of the web site that you want to block in the **Site Address** field.

### Note

The address must be in URL format (www.address.com) or the program will not accept it.

3. Enter a quick description of the site in the **Description** field.
4. Choose whether to block or allow it and click **OK**.

## Turn On Safe Search



Namo CyberFence 3.0 can prevent search engine sites such as Yahoo and Google from returning adult content in their search results. This is called the Safe Search feature and it makes finding adult content much more difficult. To turn on the Safe Search feature, go to the Web Site Blocking panel and check the **Turn on the Safe Search** check box. With the Safe Search feature turned on, you can still use search engines, but all adult sites will be filtered from the results that are returned.

## Notes on Using Lists

All of the lists in this area of the web site offer the following features:

- Click on any of the column names to arrange the list according to content of the column. A small arrow (↕) will appear next to the sorted column. Click the column name again to switch between ascending and descending order.
- At the bottom, you can see how many pages the list contains. Use the navigation arrows or enter a page number to navigate through multiple pages.
- Click the Refresh button to load any new items that may have been created as you viewed the list

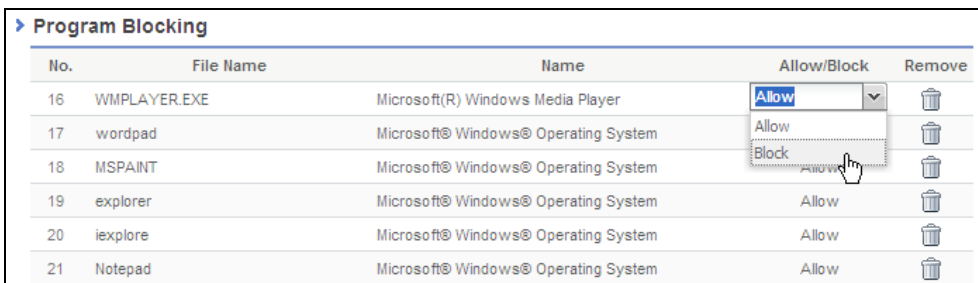
# Program Blocking Settings







You can block a variety of programs that have file sharing capabilities, including messenger or chatting programs. When a user attempts to use a blocked program, a pop-window will appear informing the user that the program has been blocked by Namu CyberFence 3.0.

To access the Program Blocking Settings,

1. Open the CyberFence website and click **Blocking Settings** on the side menu.
2. Click the **Program Blocking Settings** tab.


## The Program Blocking List



No.	File Name	Name	Allow/Block	Remove
16	WMPLAYER.EXE	Microsoft(R) Windows Media Player	Allow	
17	wordpad	Microsoft® Windows® Operating System	Allow	
18	MSPAIN	Microsoft® Windows® Operating System	Block	
19	explorer	Microsoft® Windows® Operating System	Allow	
20	iexplore	Microsoft® Windows® Operating System	Allow	
21	Notepad	Microsoft® Windows® Operating System	Allow	


After you have run a Contents Scan, the Program Blocking Settings screen will display a list of all the programs that are installed on your computer. The **File Name** indicates the name of the executable file which runs the program, and the **Name** indicates the official name of the program.

Under the **Allow/Block** heading you can see if the program is allowed or blocked. To change its status, click the word Allow or Block beside the program and choose a new status from the drop-down list.

The **Remove**  buttons simply remove the programs from the list. They do not delete the actual programs from the computer.

## Notes on Using Lists

All of the lists in this area of the web site offer the following features:

- Click on any of the column names to arrange the list according to content of the column. A small arrow (▲) will appear next to the sorted column. Click the column name again to switch between ascending and descending order.
- At the bottom, you can see how many pages the list contains. Use the navigation arrows or enter a page number to navigate through multiple pages.
- Click the  Refresh button to load any new items that may have been created as you viewed the list

# Chapter 4 Activity Reports

*This section covers the reports which are generated by CyberFence’s monitoring features so that you can be aware of the activities that have taken place on your computer. Activity reports can be viewed from the website or the mobile site.*

**In this section**

- User Activities .....30
- Computer & Internet Use .....33
- Blocking History .....35
- Policy Change History.....36
- Viewing Reports from the Mobile Site.....37

# User Activities

The User Activities report gives you an overview of what users have been doing on your computer by showing you the search terms, web sites, online video clips and programs that users have accessed, as well as showing you periodic snapshots of your computer's screen as the computer was being used in user/child mode.

To view the user activities report,

1. Open the CyberFence website and click **Activity Reports** on the side menu.
2. Click the **User Activities** tab.

## Search Terms

No.	Search Term	Search Engine	Searches	Time
1	fun	Daum	1	Sep 07, 2010 2 PM
2	life	Daum	1	Sep 07, 2010 2 PM

Page 1 of 1 | Displaying 1 - 2 of 2

This area lists all of search terms that have been entered into search engines such as Google, Yahoo, etc. Search engines are often used to locate adult content. The columns of the list show you the search term, the search engine used to make the search, the number of times the term was searched and the time at which it was searched.


## Frequently Visited Sites

No.	URL	Visits	Block
1	www.nytimes.com (Most E-Mailed New York Times Articles in the Past 24 Hours - The Ne...	1	

Page 1 of 1 | Displaying 1 - 1 of 1


  Click the block button to block a program. To unblock a program or remove it from the list, please use the CyberFence Settings menu.

This area lists all of the sites that have been visited, ranked according to the frequency of visits. The columns of the list show you the site address, and the number of visits.

In the Block column, click the block icon  next to the site to block it. The presence of the block icon does not mean the site is currently being blocked.

## Viewed Online Video Clips

### Viewed Online Video Clips



SSFV (Training) ...  
Sep 03, 2010 3:12 PM

SSFV More Zero D...  
Sep 03, 2010 3:11 PM

Tripping  
Sep 02, 2010 2:45 PM


Page 1 of 1 | Displaying 1 - 3 of 3

Right-click the thumbnail to add the video clip to the block list.

This area shows you the online video clips that have been viewed. Each thumbnail in the panel represents a video that has been viewed. Click the video to view it yourself. Right-click a clip and click **Add to block list** to block the clip from being viewed again.

## Live Screen Shots

### Live Screen Shots



Sep 03, 2010 2:44 PM

Page 1 of 1 | Delete all screen shots | Displaying 1 - 1 of 1

The Live Screen Shots feature takes a picture of the screen every 20 minutes while CyberFence is enabled. If the feature is turned on, this area will show any screen shots that have been taken. Click on a screen shot to view a large-size version of it. You can delete the screen shot from the screen shot viewer. To delete all screen shots, click **Delete all screen shots** at the bottom of the panel.

## Frequently Used Programs

### Frequently Used Programs


No.	File Name	Name of Program	Total Time Used	Block
1	PSP7	Paint Shop Pro 7	00:02:34	
2	WinWord	2007 Microsoft Office system	00:01:11	

Page 1 of 1 | Displaying 1 - 2 of 2

Click the block button to block a program. To unblock a program or remove it from the list, please use the CyberFence Settings menu.


This area lists all of the programs that have been used on your computer, ranked according to the total time spent using the program. The file name column lists the name of the executable file used to run the program.

The Name of Program column lists the official name of the program. The Total Time Used column lists the total amount of time spent using the program in HH:mm:ss format.

In the Block column, click the block icon  next to the program to block it. The presence of the block icon does not mean the program is currently being blocked.

### **Notes on Using Lists**

All of the lists in this area of the web site offer the following features:

- Click on any of the column names to arrange the list according to content of the column. A small arrow (▲) will appear next to the sorted column. Click the column name again to switch between ascending and descending order.
- At the bottom, you can see how many pages the list contains. Use the navigation arrows or enter a page number to navigate through multiple pages.
- Click the  Refresh button to load any new items that may have been created as you viewed the list.

# Computer & Internet Use

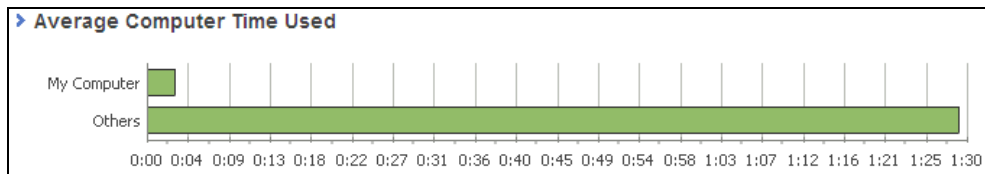
---

Here you can see how long your computer and internet are being used so that you can identify and guard against overuse and computer addiction.

To view the computer and internet use report,

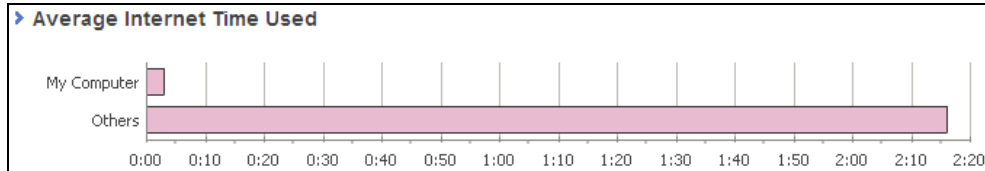
1. Open the CyberFence website and click **Activity Reports** on the side menu.
2. Click the **Computer and Internet Use** tab.

## Average Computer Time Used



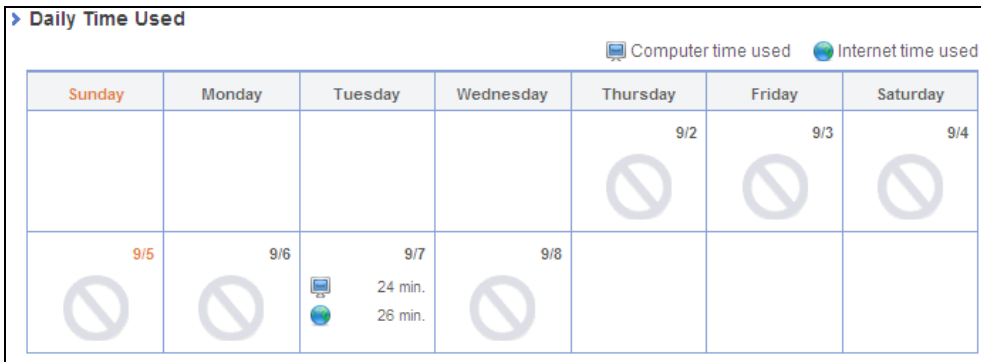
This chart displays the average amount of time your computer is used per day. The top bar represents your computer. The bottom bar represents the average of other CyberFence users in the same age bracket (the age bracket can be chosen in the Edit My Profile section).

## Average Internet Time Used



This chart displays the average amount of time your internet connection is used per day. The top bar represents your computer. The bottom bar represents the average of other CyberFence users in the same age bracket (the age bracket can be chosen in the Edit My Profile section).

## Daily Time Used



This calendar shows how long your computer and internet have been used each day for the past two weeks. The usage times are listed on each day panel. If the computer was not used that day, a slashed circle will appear in the day panel.

# Blocking History

The screenshot shows a web interface with four tabs: 'User Activities', 'Computer & Internet Use', 'Blocking History', and 'Policy Change History'. The 'Blocking History' tab is active. It contains three expandable sections:

- Blocked Web Sites:** A table with columns 'No.', 'Site Address', and 'Blocked Time'. It shows one entry: '1 www.playboy.com' blocked on 'Sep 06, 2010 4:36:47 PM'. Below the table are navigation arrows, a page number '1 of 1', and a refresh icon. The text 'Displaying 1 - 2 of 2' is at the bottom right.
- Blocked Videos:** A table with columns 'No.', 'File Name', and 'Blocked Time'. It shows one entry: '1 Racy Content.avi' blocked on 'Sep 06, 2010 4:35:43 PM'. Below the table are navigation arrows, a page number '1 of 1', and a refresh icon. The text 'Displaying 1 - 2 of 2' is at the bottom right.
- Blocked Programs:** A table with columns 'No.', 'File Name', 'Program Name', and 'Blocked Time'. It contains the text 'No programs have been blocked'. Below the table are navigation arrows, a page number '1 of 1', and a refresh icon. The text 'No data to display' is at the bottom right.

The Blocking History report shows you which web sites, videos and programs have been blocked on your computer. This allows you to identify attempts to evade the blocking service, and also confirm that the service is blocking the right content.


To view the blocking history,

1. Open the CyberFence website and click **Activity Reports** on the side menu.
2. Click the **Blocking History** tab.

The list of blocked web sites shows you the address of the site that was blocked, while the blocked videos list shows you the file name, and the blocked programs list shows you the executable file name and program name of any programs that were blocked. All three lists show you the time at which the content was blocked, helping you identify who attempted to access the content.

## Notes on Using Lists

All of the lists in this area of the web site offer the following features:

- Click on any of the column names to arrange the list according to content of the column. A small arrow (▲) will appear next to the sorted column. Click the column name again to switch between ascending and descending order.
- At the bottom, you can see how many pages the list contains. Use the navigation arrows or enter a page number to navigate through multiple pages.
- Click the  Refresh button to load any new items that may have been created as you viewed the list.

# Policy Change History

User Activities			Computer & Internet Use			Blocking History			Policy Change History		
<b>&gt; Policy Change History</b>											
No.	Policy Change	Time									
1	The recording screen snapshot feature was turned on.	Sep 03, 2010 2:19:55 PM									
2	The monitoring enter search keyword sfeature was turned on.	Sep 03, 2010 2:19:55 PM									
3	The monitoring used programs feature was turned on.	Sep 03, 2010 2:19:55 PM									
4	The monitoring visited sites feature was turned on.	Sep 03, 2010 2:19:55 PM									
5	The internet time limit feature was turned on.	Sep 03, 2010 2:19:55 PM									
Page 1 of 4											
Displaying 1 - 15 of 52											

The Policy Change report records any changes to CyberFence’s blocking policies, including any time CyberFence’s protection is enabled or disabled. This report is especially useful if you think that your password has been discovered by one of the users.


To view the policy change history,

1. Open the CyberFence website and click **Activity Reports** on the side menu.
2. Click the **Policy Change History** tab.

Each policy change is listed along with the time the policy change occurred. Check the list carefully if you suspect that your password has been compromised.

## Notes on Using Lists

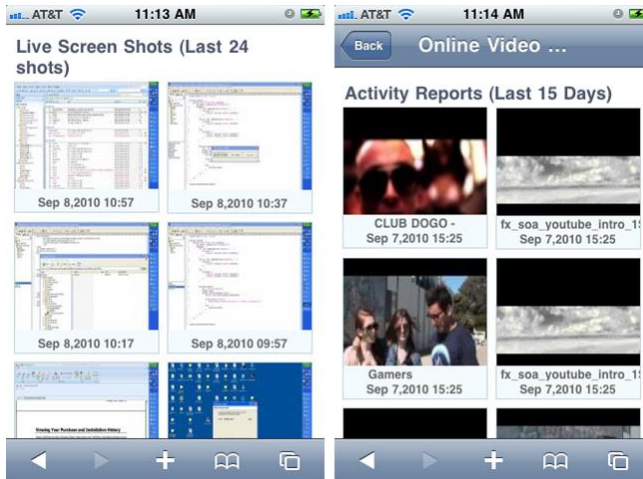
All of the lists in this area of the web site offer the following features:

- Click on any of the column names to arrange the list according to content of the column. A small arrow (▲) will appear next to the sorted column. Click the column name again to switch between ascending and descending order.
- At the bottom, you can see how many pages the list contains. Use the navigation arrows or enter a page number to navigate through multiple pages.
- Click the  Refresh button to load any new items that may have been created as you viewed the list.

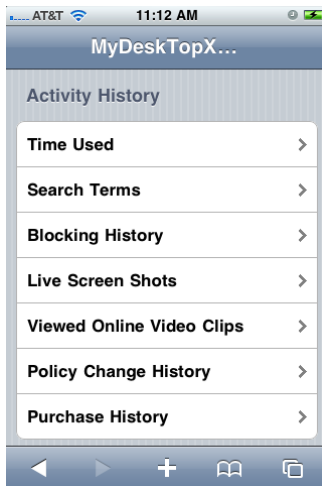
## Viewing Reports from the Mobile Site

---

All of the activity reports discussed previously in this section can be viewed from the CyberFence mobile site as well as the website. To open the mobile site, visit the address **m.cyberfence.com** on your mobile browser and log in with your email address and password.



The activity reports are available from the mobile site's main menu. Select an option to view the corresponding report. From the following image, you can see the options which are available.





## Chapter 5 Other Features

*This chapter introduces two important adult content protection features: time limits and adult content scans. Time limits restrict the amount of time the computer can be used, preventing overuse and addiction. Adult content scans check your computer's hard drive for adult content.*

### **In this section**

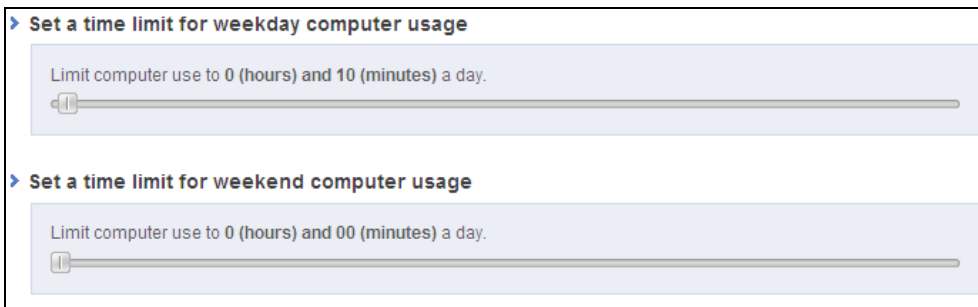
Computer & Internet Time Limits .....	40
Finding Adult Content on Your Computer .....	42

# Computer & Internet Time Limits

The Time Limit settings allow you to limit the amount of time that your computer or internet can be used to prevent overuse and computer addiction. You can set overall daily and weekly time limits, or specify certain hours as 'bedtime' when the computer cannot be used. Time limits can be set from the CyberFence web site or the mobile site.

To set time limits, open the CyberFence website and click **Time Limits** on the left-hand menu. Alternatively, you can open the mobile site and click **Time Limits** from the menu. After the set time limit has been reached, the mouse and keyboard become unresponsive and a screen appears informing that the computer is blocked. You can unblock the computer and extend or change the time limit by entering the administrator password.

## Set a Weekday/Weekend Time Limit




If you are using the website, click and drag the scroll bar under **Set a time limit for weekday computer usage** or **Set a time limit for weekend computer usage**. As you drag the scroll bar to the left, the time limit will increase in 10 minute increments. The maximum is naturally 24 hours.


If you are using the mobile site, click on **Weekend** or **Weekday**, then scroll through and select a time period.



## Bedtime

**Bedtime**  
Prevents access to the computer during the specified hours.  (Bedtime)

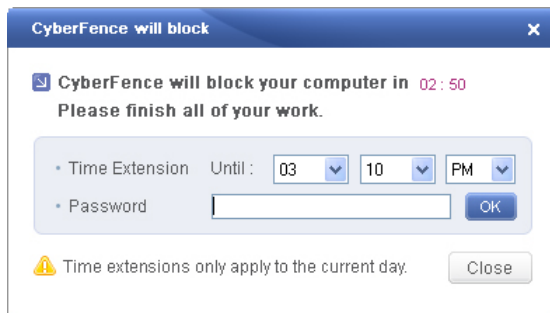
Time	AM											PM													
	12	1	2	3	4	5	6	7	8	9	10	11	12	1	2	3	4	5	6	7	8	9	10	11	
Weekday																									
Weekend																									

This area features a spreadsheet with a square for each hour of each day of the week. You can use this spreadsheet to block computer usage at specific times on weekdays or weekends. To block computer usage at a certain hour, click it and the blocked computer icon  will appear. To select several hours, click and drag the mouse across the spreadsheet. The clear squares on the spreadsheet represent hours where computer use is allowed, and the squares with the icons represent hours where computer use is blocked. Click on a blocked hour to clear it and allow computer use.

## When Time Runs Out

The Time Limits settings screen gives you two sets of options for what happens as the computer time limit is reached.

One set of options allows you to **Give a three minute warning and restrict access** or to **Restrict access immediately**. If you choose the first option, a pop-up window will appear 3 minutes before the time limit is reached. From this window, you can request a time extension by using the administrator password.



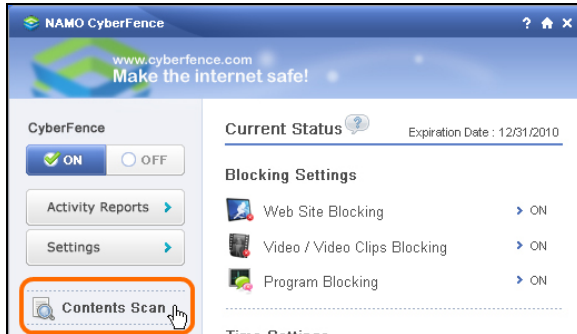
The other set of options determines what will happen when the limit is reached. You can choose between **Disabling the keyboard and mouse to prevent computer use** or **Turning off the computer**. If you choose the first option, the computer will be disabled and the user will be presented with a blocking screen. From this screen, the user can view the Time Limit and Bedtime policies, and choose to get a time extension or to disable CyberFence if they enter the Administrator Password. The user can also choose to turn off the computer.

# Finding Adult Content on Your Computer

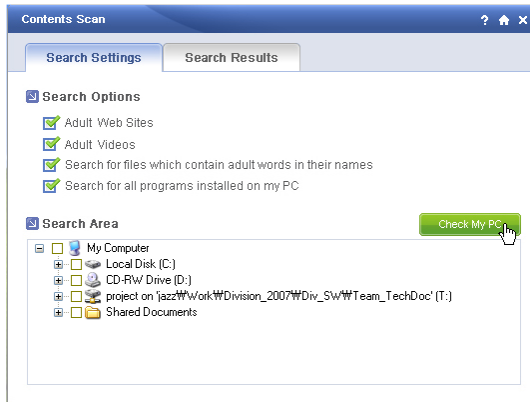
If you suspect adult content already exists on your computer, you can find it using our Contents Scan feature, which will check your PC for various types of adult content and suspected adult content.

To run the Contents Scan,

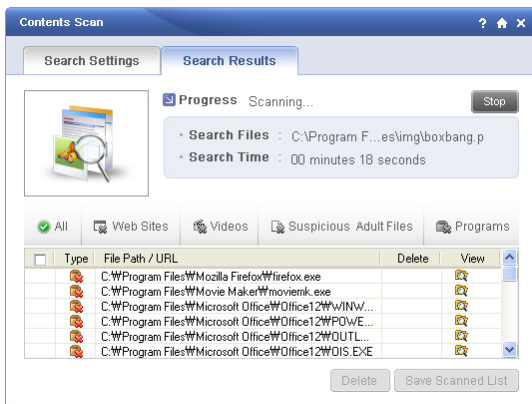
1. Open the Admin Tools panel and click the **Contents Scan** button on the left side.



2. The **Contents Scan** panel will open. Set your options in the **Search Settings** tab.
3. Click **Check My PC**.



4. Wait for the search to complete and review the items in the **Search Results** tab.



## Search Settings

Check any of the following **Search Option** check boxes to specify your search targets:

- **Adult videos:** Searches for videos that are in the Namu CyberFence database of adult videos.
- **Adult websites:** Searches for websites that are in the Namu CyberFence database of adult websites
- **Search for files which contain adult words in their names:** Searches for files that have adult words such as ‘sex’, ‘porn’, etc. in their names.
- **Search for all programs installed on my PC:** Finds all executable programs which are installed on your computer.

In the **Search Area** file tree, you can choose the directories on your hard drive that you want to search. Check the box next to a directory to search the directory and all of the subdirectories inside of it. If you uncheck the box, the directory and all of its subdirectories will not be searched. If a directory has a small plus ‘+’ sign next to it, click the plus sign to view all of the subdirectories inside of it.

When you are done setting the options for the search, click the **Check My PC** button.

## Search Results

After you click the Check My PC button, the Contents Search panel will switch to the Search Results tab and you can watch as the search progresses. The panel will show you the location on your computer that is currently being searched, as well as how much time has elapsed during the search. If you want to stop the search at any time, press the **Stop** button at the bottom.

When the search is complete, the **View Search Results** window will appear, telling you the number of web sites, video files, suspected files, and programs that have been found. Click **Close** to close this window. You can then browse the results.

In the Search Results panel, the results are organized into categories. Click on a category header to view the items. The categories are as follows:

- **All:** All other categories combined.
- **Web Sites:** Adult web sites. You can view the website URL. Click an item in the View column to open the website.
- **Videos:** Adult videos. The File Path column shows the location of the video on your hard drive. Click an item in the Delete column to delete the video. Click an item in the View column to view the video.
- **Suspicious Adult Files:** Files with adult words in their filenames. Click an item in the Delete column to delete the file. Click an item in the View column to open the folder which contains the file.
- **Programs:** All of the programs on your computer. Click an item in the View column to open the folder which contains the program's EXE file.

## Chapter 6 Maintaining CyberFence

*This chapter shows you how to maintain the CyberFence program by performing updates, editing your profile, viewing your purchase and installation history, upgrading your subscription and uninstalling CyberFence.*

### **In this section**

Updating the Program .....	46
Editing Your Profile .....	47
Viewing Your Purchase and Installation History .....	48
Extending Your Subscription .....	49
Uninstalling Namo CyberFence .....	50

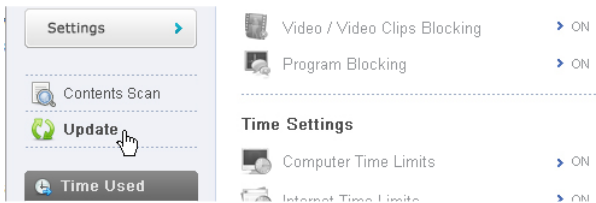
# Updating the Program

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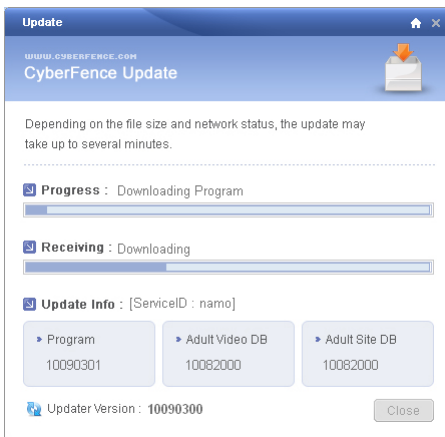
The CyberFence program will automatically update itself to ensure that you have up-to-date protection against adult content. This includes updating the software program itself and updating the adult content database which tracks and identifies adult content on the internet. If you want to update the program manually to check to see if you have the latest version of the program, follow the instruction below.

To update the program,

1. Open the **Admin Tools** panel.
2. Click the **Update** button on the left.



3. The **Update** panel will appear, check for updates and download any that are available.



4. When you are finished, click **Close**.

# Editing Your Profile

Your profile contains your password and your personal information. Your password is used to access the Admin Tools panel and the website; it can be changed at your discretion. Your personal information is used by CyberFence support staff to contact you and will be kept private. You are not required to enter any personal information.

My Profile > Edit My Profile	
<b>&gt; Enter the User ID and Password you would like to use</b>	
User Email	test@namo.com
Password	<input type="text"/>
Re-enter Password	<input type="text"/>
<b>&gt; Enter Your Information</b>	
First Name	<input type="text" value="John"/>
Last Name	<input type="text" value="Doe"/>
Street Address	<input type="text" value="123 Street St."/>
City	<input type="text" value="Townville"/>
State / Province	<input type="text" value="CA"/>
Zip/Postal Code	<input type="text" value="91001"/>
Country	<input type="text" value="UNITED STATES"/> ▼
Telephone	<input type="text" value="123-123-1234"/>

To edit your profile,

1. Open the CyberFence website and click **Edit My Profile** on the side menu.
2. Edit the information and click **Save** at the bottom.

## Setting Your Children's Age Group

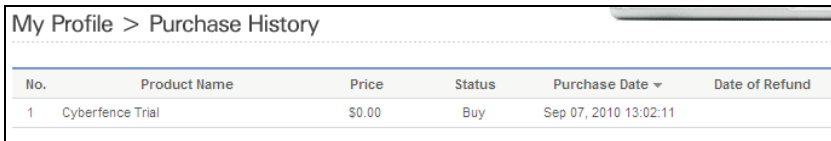
<b>&gt; If you enter your children's information, you can receive reports according to their age group</b>	
Age	<input checked="" type="checkbox"/> Young Child (0-7) - Highest Protection
	<input type="checkbox"/> Tween (8-13) - High Protection
	<input type="checkbox"/> Teen (14-17) - Medium Protection
	<input type="checkbox"/> Adult (18+) - Low Protection
Gender	<input type="checkbox"/> Male <input checked="" type="checkbox"/> Female
<input type="checkbox"/> I would like to receive e-mail such as newsletters, update announcements, and special offers from Namu and/or its master distributor in my country.	

At the bottom of your profile, you can select your children's age group. If you do so, the **Computer & Internet Use** page in the **Activity Reports** will compare your children's computer and internet usage time to other children in their age group (in the My Computer vs. Average charts). You can check multiple boxes for all age groups that apply.

# Viewing Your Purchase and Installation History

Namo CyberFence 3.0 provides a Purchase History which tracks your CyberFence subscription purchases and an Installation History which tracks when CyberFence was last installed. The Purchase History is provided because CyberFence automatically renews your subscription to ensure uninterrupted protection, and you may want to check what charges have been made against your account. The Installation History lets you know what computers CyberFence is installed on and when it was installed. By checking this history, you can see that CyberFence is operating properly on your computers.

## Purchase History



My Profile > Purchase History

No.	Product Name	Price	Status	Purchase Date ▾	Date of Refund
1	Cyberfence Trial	\$0.00	Buy	Sep 07, 2010 13:02:11	

To view your purchase history, open the website and click **Purchase History** on the side menu.

The purchase history contains the following information:

- **Product Name:** The name of the subscription service you purchased.
- **Price:** The price of the service.
- **Status:** Whether or not the service is active or expired.
- **Purchase Date:** The date on which the service was purchased
- **Date of Refund:** The date on which the service price was refunded, if any.

## Installation History



My Profile > Installation History

No.	Computer Name	OS	Last Authorization	Install Date ▾	Delete Date
1	MyComputer	WinXP Pro	Sep 06, 2010 17:18:31	Sep 01, 2010 15:52:21	
2		WinXP Pro	Aug 31, 2010 14:26:25	May 18, 2010 00:13:20	Sep 01, 2010 15:52:21

To view your installation history, open the website and click **Installation History** on the side menu.

The installation history contains the following information:

- **Computer Name:** The name of the computer on which CyberFence was installed.
- **OS:** The operating system of the computer.
- **Last Authorization:** When CyberFence was last authorized.
- **Install Date:** The date on which CyberFence was installed.
- **Delete Date:** The date on which CyberFence was deleted, if any.

# Extending Your Subscription

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You can extend your subscription at any time in the same way that you purchased your original subscription. The extension will be applied from the expiration date of your current subscription through the length of the extension.

### Purchase

Namo CyberFence includes everything you need to keep your family safe  
Daily updates are delivered to your computer automatically so that you always have the latest version.

Service Name	Normal Price	Sale	Select
CyberFence 1 month subscription (renewing)	-	\$ 3.99	Select
CyberFence 6 month subscription (renewing)	\$23.94 (\$3.95 off ▼)	\$ 19.99	Select
CyberFence 1 year subscription (renewing) Best Selling ★★★★★	\$47.88 (\$11.89 off ▼)	\$ 35.99	Select
CyberFence 24 months (non-renewing)	\$95.76 (\$45.77 off ▼)	\$ 49.99	Select
CyberFence 36 months (non-renewing)	\$143.64 (\$73.65 off ▼)	\$ 69.99	Select

To extend your subscription,

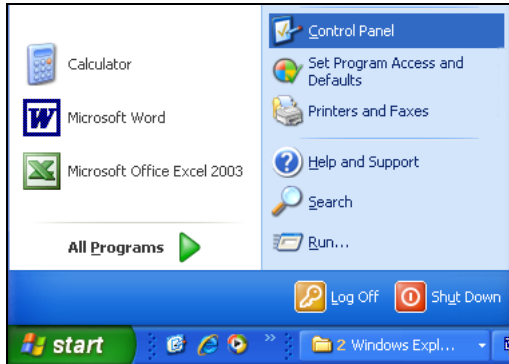
1. Open the CyberFence web site and click **Purchase** on the top menu.
2. Choose a service type and click one of the **Select** buttons.
3. Read the Terms and Conditions, then enter your credit card information and billing address and click **Submit**. When the confirmation process is finished, your extension will be applied.

# Uninstalling NamO CyberFence

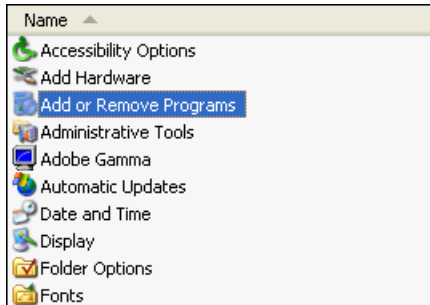
NamO CyberFence 3.0 can be uninstalled like any other program through the **Add or Remove Programs** feature in Windows. However, unlike other programs, you will need to enter the Administrator Password to complete the uninstallation.

## Uninstalling NamO CyberFence

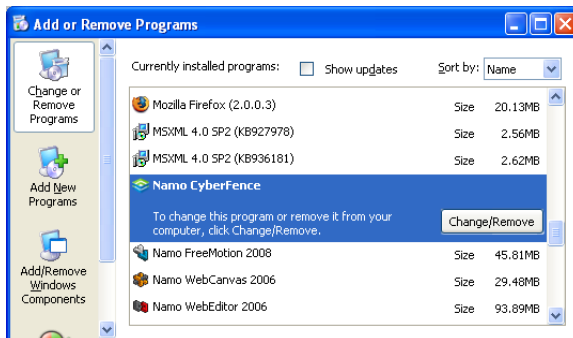
1. In the Windows Start menu, open the Control Panel



2. Click **Add or Remove Programs**.



3. Click NamO CyberFence in the list of programs and click **Change/Remove**.



4. Follow the instructions on the screen.

